



March 12, 2020

Dear Partner,

Subject: GT USA response to COVID-19 Coronavirus

I want to reach out to you personally regarding the outbreak of COVID-19 coronavirus and reassure you that the safety of our team, our customers, and our community is, and has always been, a top priority.

The good news is that GT USA Wilmington – as an SQF certified facility (food safety credential) -- is prepared more than most terminals in this regard. Our mandatory workplace habits and behaviors – like hand-washing, PPE, and sanitation procedures for our employees, and even visitors, lend themselves to supply chain integrity for all our customers.

Attached is our business continuity SOP (page 7 applies) and corporate policy that covers both USA terminals.

The port will continue to operate and offer full range of services while monitoring the advice of our relevant government agencies. Should you have any in-bound or out-bound logistics challenges, please let us know and we will make every effort to quickly assist. Additionally, please refer to our website for continuous updates.

Yours respectfully,

A handwritten signature in black ink that reads 'Eric R. Casey'. The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Eric R. Casey

Chief Executive Officer

GT USA Wilmington, LLC

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